

# LEVERTON & SONS LTD

*Independent Family Funeral Directors since 1789*



What to do  
when someone dies

### Dying at home

#### When someone dies at home you should:

- call their Doctor (GP) who will attend and issue a Medical Certificate for the Cause of Death. If it is a Locum or other Medical Practitioner who attends they will issue a Confirmation of Death.
- please contact us on 020 7387 6075 so that we can bring the deceased into our care once the doctor has attended. If you would like the deceased to remain at home for a little while please advise us as soon as possible, and we will give you guidance on this.
- register the death within 5 days, but you may contact us or come to see us beforehand if you would like to discuss the funeral arrangements.
- If the death is sudden or unexpected it may be referred to a coroner. Please see opposite for further information.

### Death in professional care

#### The Hospital bereavement or family liaison officers will offer you emotional support and practical advice about what to do next. They will provide you with:

- the Medical Certificate for the Cause of Death
- contact details for nearest Registry Office, so that you can register the death
- If the death is sudden or unexpected it may be referred to a coroner. Please see opposite for further information.

#### You should:

- Contact us so we can liaise with the hospital or care home to make the necessary arrangements for you.
- register the death within 5 days, but you may contact us or come to see us beforehand if you would like to discuss the funeral arrangements.
- provide us with the Certificate for Burial or Cremation (Green Certificate) supplied by the Registry Office to enable us to take the deceased into our care.

### Registration

Once a medical certificate of death has been completed, you should register the person's death, usually at the Registry Office closest to the place of death. The registration should be done by a relative or the executor of the will. Please be aware that most Registry Offices require you to make an appointment. Contact details for local registry offices can be found here [www.levertons.co.uk/registry-offices](http://www.levertons.co.uk/registry-offices)

Once you have registered the death, we can handle all the arrangements for you or help guide and advise you.

### Sudden or unexpected death

When someone has died unexpectedly or the doctor is not certain of the cause of death, the case will often be referred to the Coroner's Office.

It's still a good idea to contact your funeral director at an early stage. A provisional date can be booked for the funeral, we will also help with some arrangements and we will liaise with the Coroner's Office for you.

If you would like support with a sudden bereavement there is help available. Please see [www.levertons.co.uk/help-with-bereavement](http://www.levertons.co.uk/help-with-bereavement)

Which Coroner's Office is involved will depend on where the death occurred. There are several Jurisdictions in London and we can provide you with their information. For a list of the Coroners Offices in England and Wales please visit <https://www.judiciary.uk/related-offices-and-bodies/office-chief-coroner/the-appointment-of-senior-coroners/>

### Repatriation to and from the UK

As your UK funeral director, we will work with you, an overseas funeral director and the British Consulate or Embassy to receive the deceased to the UK. You will be responsible for the travel costs and overseas funeral directors' fees.

#### Here are a couple of useful links from the Government:

Coping with death abroad

[www.gov.uk/government/publications/coping-with-death-abroad](http://www.gov.uk/government/publications/coping-with-death-abroad)

Country specific bereavement information from the Foreign and Commonwealth Office [www.gov.uk/government/collections/death-abroad-bereavement-packs](http://www.gov.uk/government/collections/death-abroad-bereavement-packs)

We can also organise transportation from the UK for a committal abroad. For a guide to basic costs please see our price list.

As always we are here to help guide you through this process and answer any questions you may have.

## COVID-19

For current guidance please see [www.levertons.co.uk/current-services](http://www.levertons.co.uk/current-services)

# Contact us

In the case of someone dying at home, or if you need to contact us in an emergency outside our office hours, please do call us. We can arrange to take the deceased into our care at any time of the day or night:

## 020 7387 6075

Visit our website for full information & price list:

[www.levertons.co.uk](http://www.levertons.co.uk)

### HEAD OFFICE

#### CAMDEN TOWN

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